

## COMMUNICATION WITH OUR PATIENTS



We want to get better at **communicating** with **our patients** to make sure you can read and understand the information we send you.

If you find it hard to read our letters or if you need someone to support you at appointments, **please let us know.....**



if you need information in **braille**, **large print** or **easy read**.



if you need a **British Sign Language interpreter** or **advocate**.



if we can support you to **lip-read** or use a **hearing aid** or **communication tool**.

Please **make reception aware of your preferences** so that we can make a **note in your medical record** and **comply with your request**.